2019 City Performance Measurement Program Results
(Data from 2015-2019, Unless Otherwise Noted)

Background

In 2010, the Minnesota Legislature created the Council on Local Results and Innovation (CLRI). Currently, the CLRI has a standard set of 27 performance measurements for counties and 29 performance measurements for cities that they believe will aid residents, taxpayers, and state and local elected officials in determining the efficacy of counties and cities in providing services. Participation in the standard measures program by a city or a county is voluntary. Cities and counties that choose to participate in the standards measure program may be eligible for funding of 14 cent per capita from the State of MN.
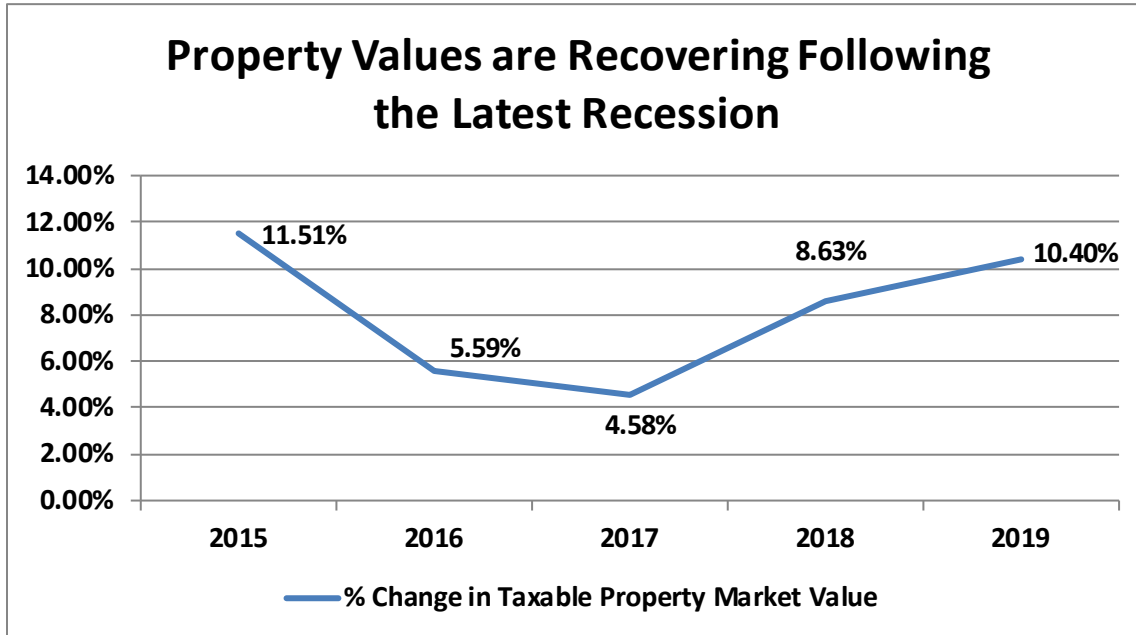
The Apple Valley City Council chose to participate in the program for the 2019 reporting year. In order to receive the per capita reimbursement for the following calendar year, cities must adopt and implement a minimum of ten performance measures from the CLRI's list of 29 measures and file a report with the Office of the State Auditor.

The measurements are divided into six different categories: General, Police Services, Fire & EMS Services, Streets, Water, and Sanitary Sewer. As part of this process, the City submitted five years of data (generally 2015 to 2019, sometimes 2015 to 2018) for 15 of the 29 standard performance measurements, which were selected from each of the six categories. Below are the data related to each of the measurements the City chose to track.
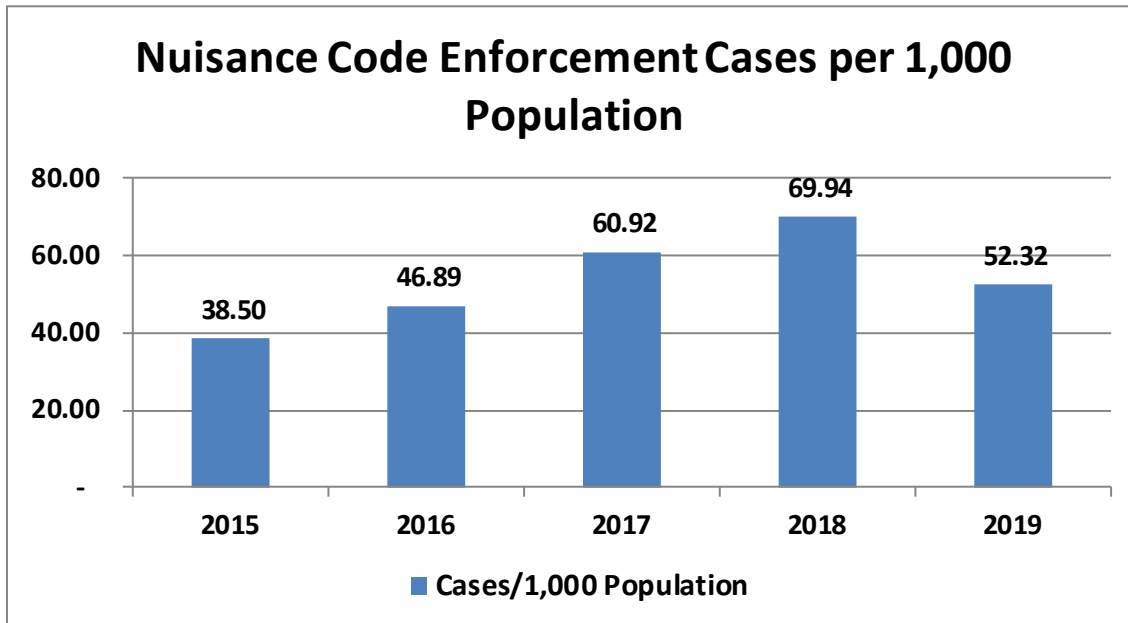
City of Apple Valley					
Performance Scorecard					
Performance Category	**2015**	**2016**	**2017**	**2018**	**2019**
General					
Percent change in the taxable property market value	8.50%	5.59%	4.58%	8.63%	10.40%
Nuisance code enforcement cases per 1,000 population	38.50	46.89	60.92	69.94	52.32
Bond rating (Moody's)	Aaa	Aaa	Aaa	Aaa	Aaa
Bond rating (S&P)	AAA	AAA	AAA	AAA	AAA
Accuracy of post election audit (% of ballots counted accurately)	N/A	100.00%	N/A	100.00%	N/A
Police Services					
Part I and II Crime Rates - Part I	1,207	1214	1237	1025	#
Part I and II Crime Rates - Part II	1,919	1872	1993	1842	#
Part I and II Crime Clearance Rates - Part I	38.44%	34.35%	34.60%	50.34%	#
Part I and II Crime Clearance Rates - Part II	62.69%	54.70%	60.91%	71.93%	#
Fire & EMS Services					
Insurance industry rating of fire services	3/9	3/9	3/9	2	2
Fire calls per 1,000 population	14.53	15.78	13.18	13.31	13.97
EMS call per 1,000 population	13.32	15.82	20.95	25.51	25.51
Streets					
Average city street pavement condition rating	75	75	74	73	74
Expenditures for road rehabilitation per paved lane mile rehabilitated	346,312	336,579	488,711	653,479	799,128
Percentage of all jurisdiction lane miles rehabilitated in the year	2.64%	1.75%	2.08%	1.64%	3.49%
Average hours to complete road system during snow event	7.4	8.0	8.9	7.5	7.0
Water					
Operating cost per 1,000,000 gallons of water pumped/produced	$ 1,797	$ 2,017	$ 1,959	$ 1,739	$ 2,028
Sanitary Sewer					
Number of sewer blockages on city system per 100 connections	0.006	0.026	0.108	0.050	0.056
# - BCA Data not available for 2019					

GENERAL MEASURES

Percent Change in the Taxable Property Market Value:

Property Values are Recovering Following the Latest Recession

Year	% Change
2015	11.51%
2016	5.59%
2017	4.58%
2018	8.63%
2019	10.40%

— % Change in Taxable Property Market Value

Nuisance Code Enforcement Cases per 1,000 Population:

Nuisance Code Enforcement Cases per 1,000 Population

| Year	Cases/1,000 Population
2015	38.50
2016	46.89
2017	60.92
2018	69.94
2019	52.32

■ Cases/1,000 Population

City of Apple Valley Bond Rating:

The City of Apple Valley maintains the highest possible credit rating from both Moody's and Standard & Poor's ratings agencies.

Agency	2015	2016	2017	2018	2019
Moody's	Aaa	Aaa	Aaa	Aaa	Aaa
S&P	AAA	AAA	AAA	AAA	AAA

Accuracy of Post-Election Audit (% of Ballots Counted Accurately):

Percent of Ballots Counted Accurately

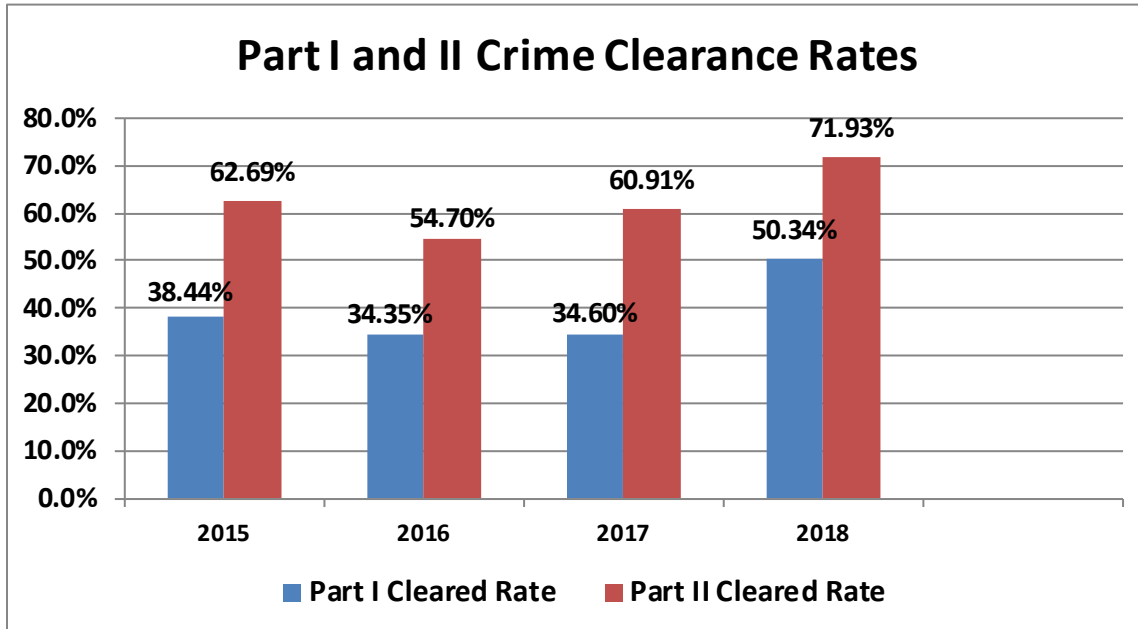|	2016	2018
Percent of Ballots Counted Accurately	100.00%	100.00%
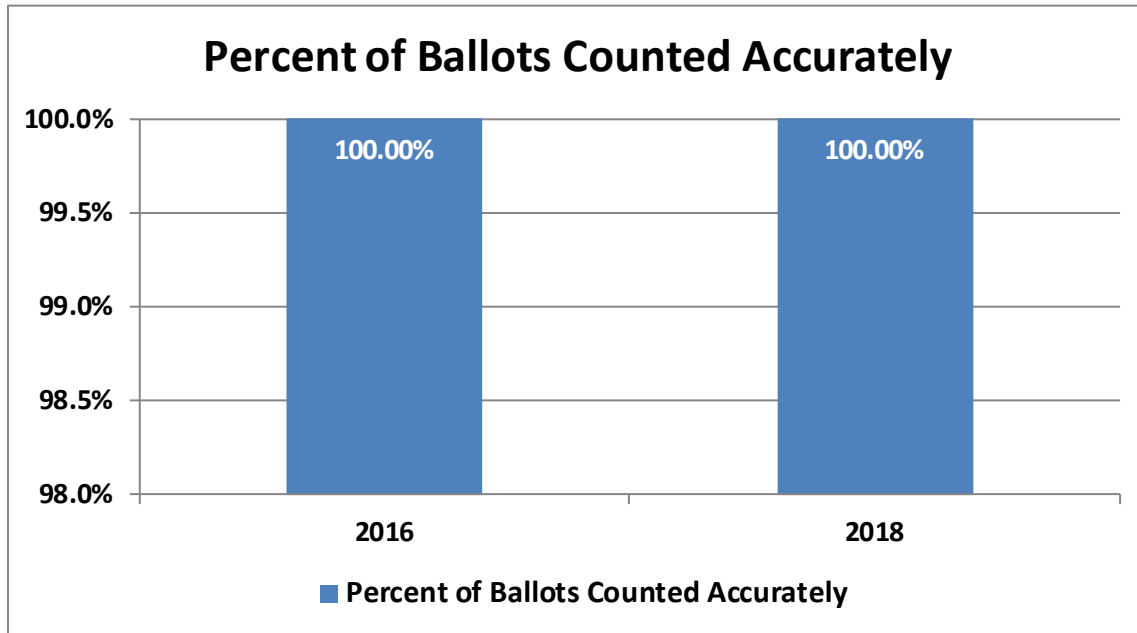
One precinct in the City of Apple Valley was selected for the Post-Election Review in the last two elections (2016 and 2018). There were no elections held in 2015, 2017, or 2019. The results from both elections met the standard of acceptable performance of the voting system. There were 2,072 and 1,813 ballots audited in 2016 and 2018, respectively. The manual counts for both years matched 100 percent to the machine counts taken on Election Day.

POLICE SERVICES MEASURES

Part I and II Crime Rates, per the Minnesota Bureau of Criminal Apprehension:

Part I and II Crime Rates

Year	Part I	Part II
2015	1,207	1,919
2016	1,214	1,872
2017	1,237	1,993
2018	1,025	1,842
2019	-	-
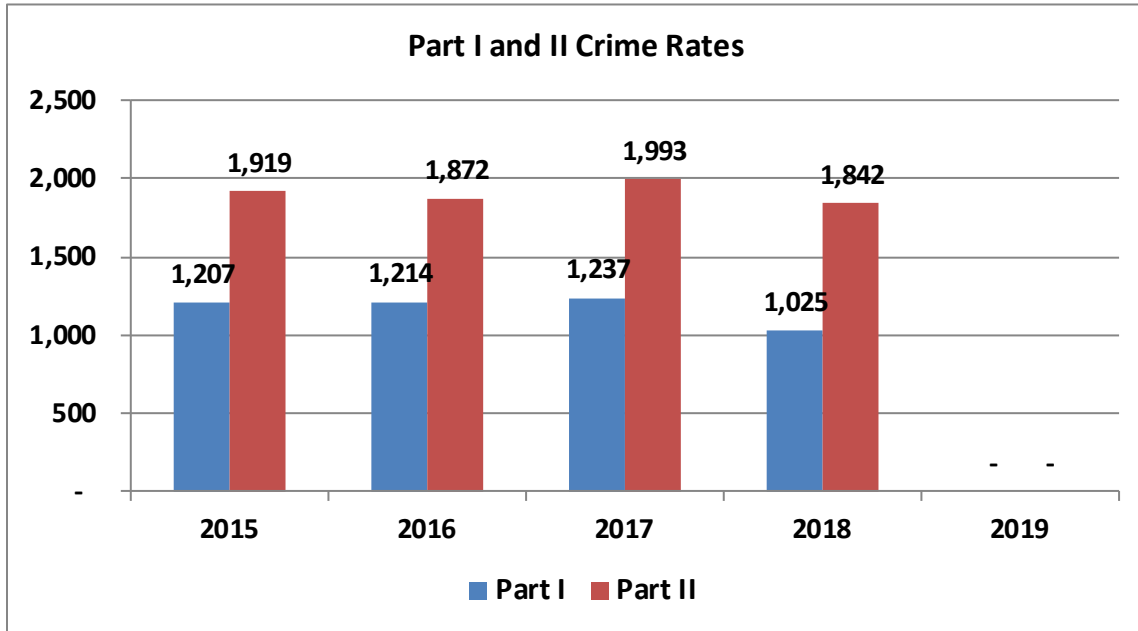
■ Part I ■ Part II

Part I and II Crime Clearance Rates, per the Minnesota Bureau of Criminal Apprehension:

Part I and II Crime Clearance Rates

Year	Part I Cleared Rate	Part II Cleared Rate
2015	38.44%	62.69%
2016	34.35%	54.70%
2017	34.60%	60.91%
2018	50.34%	71.93%

■ Part I Cleared Rate ■ Part II Cleared Rate

Part I crimes include murder, rape, aggravated assault, burglary, larceny, motor vehicle theft, arson, and human trafficking. Part II crimes include other assaults, forgery and counterfeiting, embezzlement, stolen property, vandalism, weapons, prostitution, other sex offenses, narcotics, gambling, family and children crime, DUI, liquor laws, disorderly conduct, and other offenses. 2019 data will not be available until July 2020. Therefore, the date range shown is 2015 to 2018.
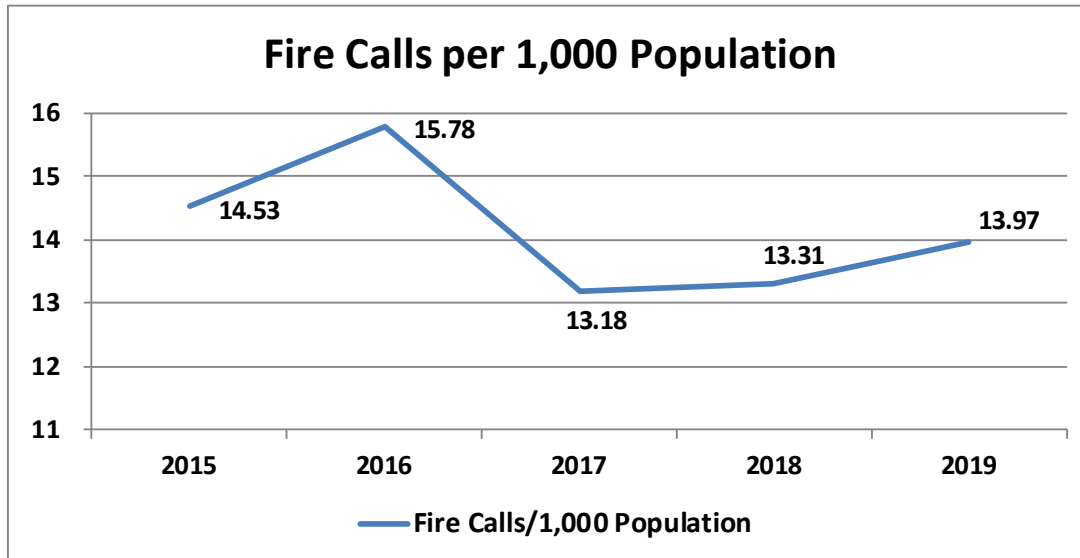
FIRE SERVICES MEASURES

Insurance Industry Rating of Fire Services:

2015	2016	2017	2018	2019
3/9	3/9	3/9	2	2

The City of Apple Valley completed a Public Protection Classification (PPC™) survey evaluating the community's structural fire suppression capabilities in 2018 in which the City's overall score was improved to a Class 2 rating. Previously, Apple Valley held a Class 3 rating since 1998 (with some areas rated a Class 9 due to a recent revision in how the Insurance Service Office (ISO) rates certain properties located over 1,000 feet from a fire hydrant).

Fire Calls per 1,000 Population:

Fire Calls per 1,000 Population

- 2015: 14.53
- 2016: 15.78
- 2017: 13.18
- 2018: 13.31
- 2019: 13.97

Fire Calls/1,000 Population

Emergency Medical Services (EMS) Calls per 1,000 Population:

EMS Calls per 1,000 Population

- 2015: 13.32
- 2016: 15.82
- 2017: 20.95
- 2018: 25.51
- 2019: 25.51

EMS Calls/1,000 Population
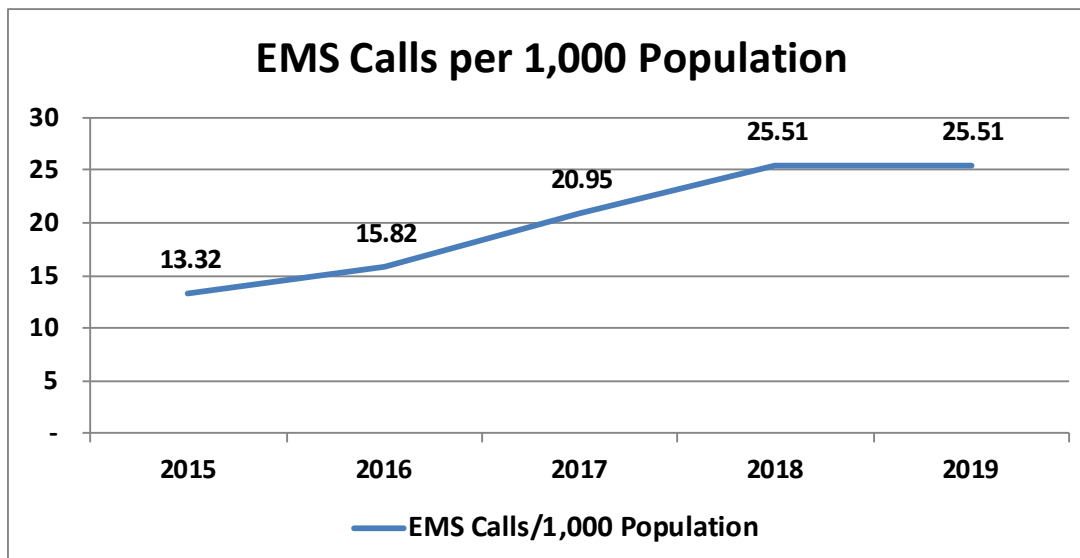
NOTE: EMS services for the City of Apple Valley are provided by Allina Medical Transportation.
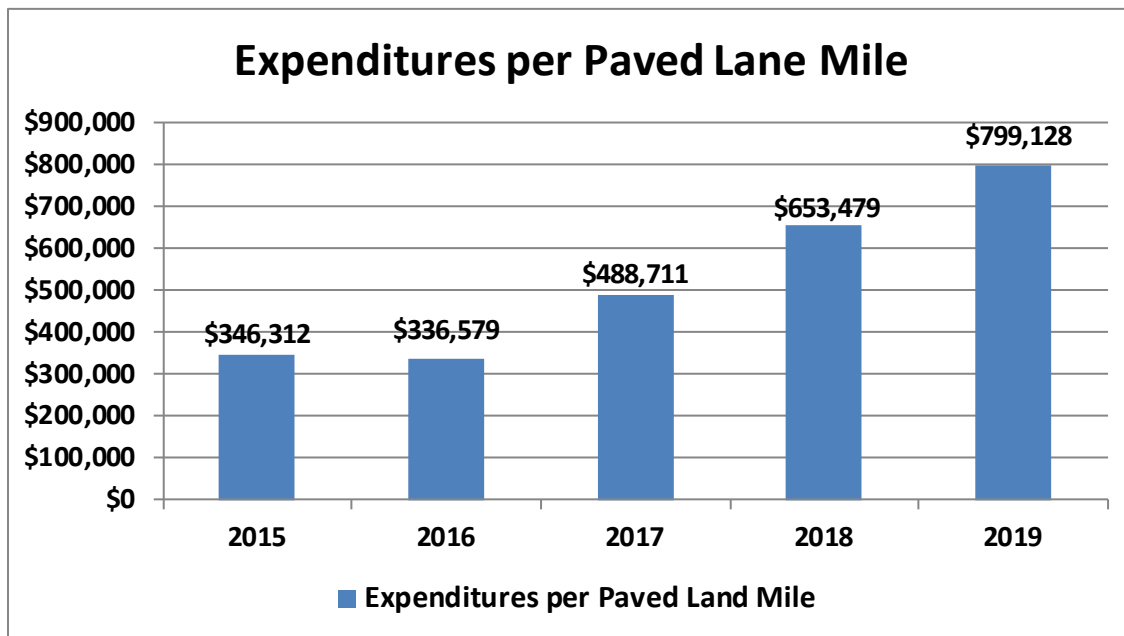
STREETS MEASURES

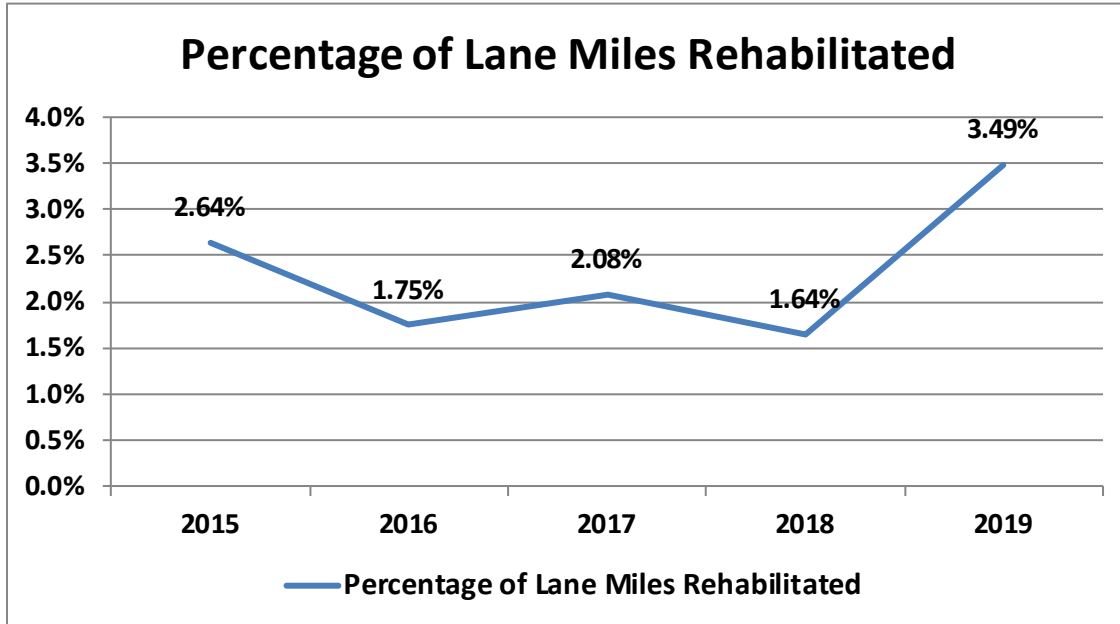**Average City Street Pavement Condition Rating:**

The implementation of the City's Pavement Management Program in 2013 is resulting in improving street quality. The Pavement Condition Index target rating is 73.

2015	2016	2017	2018	2019
75	75	74	73	74

Expenditures for Road Rehabilitation per Paved Lane Mile Rehabilitated:

Expenditures per Paved Lane Mile

Year	Expenditures per Paved Land Mile
2015	$346,312
2016	$336,579
2017	$488,711
2018	$653,479
2019	$799,128

Percentage of all Jurisdiction Lane Miles Rehabilitated in the Year:

Percentage of Lane Miles Rehabilitated

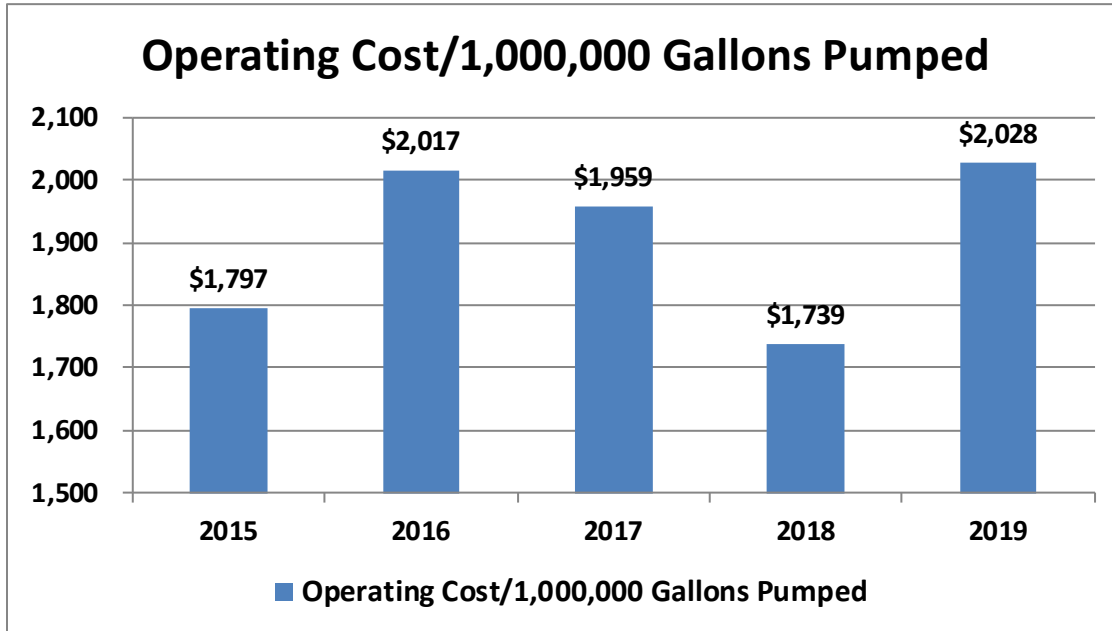**Average Hours to Complete Road System During Snow Event:**

Average Hours to Complete Road System During Snow Event of Over 2 Inches
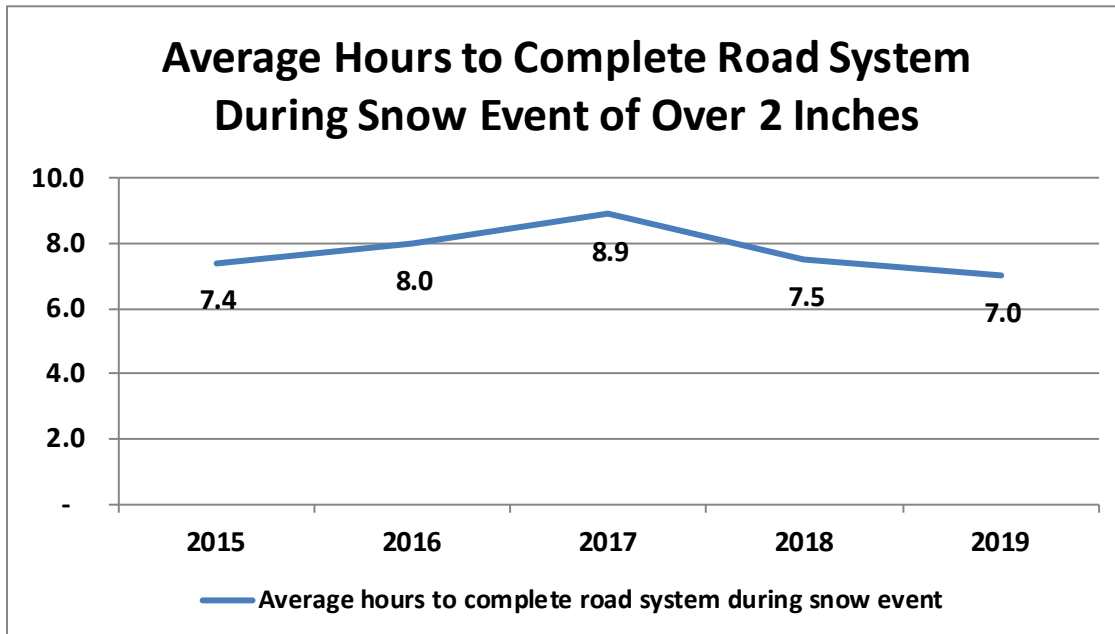
WATER & SANITARY SEWER MEASURES

Operating Cost per 1,000,000 Gallons of Water Pumped/Produced:

Operating Cost/1,000,000 Gallons Pumped

Year	Operating Cost/1,000,000 Gallons Pumped
2015	$1,797
2016	$2,017
2017	$1,959
2018	$1,739
2019	$2,028

■ Operating Cost/1,000,000 Gallons Pumped

Number of Sewer Blockages on City System per 100 Connections:

Blockages/100 Connections

Year	Blockages/100 Connections
2015	0.01
2016	0.03
2017	0.11
2018	0.05
2019	0.06

■ Blockages/100 Connections