

Apple Valley Family Aquatic Center

Frequently Asked Questions 2023

Discount Entry sets for all Open Swim Session are available at:

<https://secure.rec1.com/MN/apple-valley-mn/catalog>

How much does it cost to get in?

- Daily Entry Fee \$13.00
- Children twelve months and under are free.

Up to ten entry discount sets are available online at the address above, at the Aquatic Center when it is open and at the Apple Valley Community Center. Apple Valley residents receive additional discounts on ten admission discount sets. You can use these entries for anyone in your party, not just the discount holder.

Do Personal Care Assistants pay for entry?

No, we do not charge an entry fee for PCAs as long as they accompany a paying customer to which they provide support services. Please identify your PCA upon entry to receive this.

Is there a spectator fee?

No. Everyone entering the facility must pay for entry, with the exception of children 12 months old or younger and Personal Care Assistants (PCA).

What are your hours?

We open Daily at 11:00am and close at 6:00pm (weather permitting). Note that Water Walking and Lap Swimming occur outside of these times.

Who can use the slides?

Height Restrictions for use of the water slides:

- 48 inches or taller to use the Inner Tube Slides including the SuperBowl.
- 42 inches or taller to use the body slides including the drop slides. For the drop slides the user must be able to swim in deep water.

Can children ride on an adult's lap on the slides?

No, this has resulted catastrophic injury of young children. Tandem riding is not allowed on the body slides and two person tubes are not allowed on the bowl slide for this reason, the safety of our customers.

What happens when you splash down?

The water at the bottom of the slides is six inches shallower than the minimum height for riders of that slide so everyone can stand up with his or her face out of the water. The one exception to this is the Drop slides, which, like the diving board, are over 12 feet of water and for swimmers only.

If my child can't swim, what can he or she do there?

The facility was built with all ages in mind. For our youngest users, the leisure pool has a zero-depth entry, like a beach, along one entire side. There are numerous interactive water features here for young children to play in and around, including our SprayGround area. Young children can also ride the Lazy River with adults. If your child requires additional floatation, U.S. Coast Guard approved Lifejackets are allowed. Be advised that any non-swimmer, child under 5 years of age or anyone using a Lifejacket will require an Adult within arm's reach at all times while in the water. If you do not have a Lifejacket, they are available for use free of charge at the Aquatic Center on a first come first served basis each day.

How can I pay?

We accept all major credit cards and cash. The City of Apple Valley does not accept checks at Parks and Recreation venues.

Can I bring toys?

No, swim toys are not designed to support people. That along with sharing the facility with others make the use of and throwing of toys problematic and we do not allow them in the facility.

Can I bring my own food? And can I bring a cooler to keep food and drink in?

Yes, with the exception of glass containers, tobacco and alcohol, we allow all types of food and drink at the Aquatic Center. And the cooler too.

Can I bring my own chair?

Sure, we just ask that you keep it away from the pool edge so that the Lifeguard staff has unhindered access to the pool.

If I cannot wear a bathing suit, what can I wear?

We strongly encourage everyone to use a swimsuit. Patrons should wear appropriate Nylon, Lycra or Polyester swimwear. No street clothes such as cotton shirts, leggings, jeans or thongs are permitted. Patrons with concerns regarding modesty may wear clean, form fitting garments that do not interfere with their safety in the water. No rivets or exposed hardware that will damage the slides are allowed. They scratch the slides and produce splinters.

Can I enjoy the park with my waterproof cast?

Sure, as long as it won't scratch the slides.

Are there lockers?

Yes and we strongly encourage people to use them. Bring your own lock or you can purchase one from us.

Can I wear goggles, a mask or fins?

You can wear goggles while swimming, but we will ask you to carry them in your hand on the slide. This, along with not wearing them when you go off the diving board, helps to prevent black eyes. The masks

and fins have unfortunately caused problems for some swimmers, so we do not allow them. It is especially important that no glass items be brought into the pool, such as a glass diving mask.

Is there Water Walking and Lap Swim?

We offer Water Walking and Lap Swimming at the Aquatic Center. Offered from:

- 9:30am to 10:30am seven days a week
- 6:30pm to 7:30pm Monday through Friday (weather permitting).

The cost is \$5 per entry. Discount ten admission sets for this activity are available at the Aquatic Center or the Community Center Front Desk for purchase.

Are there breaks in the day?

We do have a five minute safety break at five minutes to each hour during busy times. This provides a chance for people to use the restroom and find members of their group. These breaks may be ten minutes in extreme heat to give the Lifeguard staff a chance to cool down and refill their water bottles.

Is there Wi Fi at the Aquatic Center?

No, the City does not provide WiFi at the Family Aquatic Center.

Can I barbeque in the Aquatic Center?

You can barbeque in Johnny Cake Ridge Park, but we ask that you not bring the grill inside of the pool fence. Everyone is barefoot, so sparks and cinders can be dangerous for our swimmers.

Can my child be here alone?

Children under age 12 must be accompanied by someone aged 16 or older. A non-swimmer, regardless of age, must be accompanied by an adult within arms reach whenever they are in the water.

Can my Babysitter bring my children to the Water Park?

Yes, someone aged 16 or older may supervise children in the Aquatic Center.

Can I bring a camera to the Aquatic Center?

You can but we do not encourage it. We discourage people from bringing valuable items in general to the pool. For the comfort of other patrons, cameras are not allowed in the locker rooms or in the water.

Can I bring a cell phone into the water?

Cell phones are not allowed in the water. A broken glass screen could shut down the entire pool for days.

Is there a place to go if I need a bandage or other help?

Yes, we have a First Aid Hut by the Concession stand for those little booboos or if you need other attention.

What about Lifejackets? If I need a Lifejacket do you have them? Can I bring my own?

Yes, you can check out a Lifejacket at the Front Gate when you enter. You can also bring your own. Remember that we will only allow U.S. Coast Guard approved Lifejackets. Be advised that anyone using a Lifejacket will require an Adult within arm's reach at all times while in the water. For their own safety persons using Lifejackets cannot use the Slides.

General Rule and Policies

Facility Staff are in charge of this facility and the safety of our patrons. A patron who endangers others may be subject to removal from the facility.

All children under 5 years of age or any non-swimmer with or without a lifejacket must be within arm's reach of a parent or guardian at all times while in the water.

You must be 42" tall to ride the body slides and 48" tall to ride the tube slides. Eyeglasses and sunglasses must be securely held by riders.

Patrons must be able to swim to the side to use the Deep End drop slides.

No lifejackets are allowed on slides.

Children may not be caught by someone coming out of the slides or off the diving board.

No more than 3 children under 5 years of age per parent or guardian.

Children under 12 years must be accompanied by a parent or guardian 16 years of age or over.

Only U.S. Coast Guard approved lifejackets may be used. Swimming goggles with no nose pocket can be used. No water wings, diving masks, snorkels, flippers or toys are allowed in the water.

The Aquatic Center will be closed if the temperature is 65 degrees or below or during inclement weather. This includes lightning and thunder, high winds, heavy rain and poor air quality of AQI 200 or above.

Patrons must wear appropriate nylon, Lycra or polyester swim wear. Street clothes such as cotton shirts, leggings, jeans or thongs are not permitted.

Patrons with concerns regarding modesty may wear clean, form fitting garments that do not interfere with their safety in the water.

Children under the age of 3 years and patrons prone to uncontrolled defecation must wear a swim diaper or plastic pants covered by a swim suit. Swim diapers are available for purchase at the front entry.

No glass or similar material with a tendency to shatter upon impact is allowed in the Aquatic Center, with the exception of prescription eyeglasses.

No smoking, alcohol or gum permitted in the Aquatic Center.

Electronic music players must be used with headphones only.

The Aquatic Center is not responsible for lost, stolen, or damaged property. Please use the lockers provided to secure valuables. Lost items will be kept at the Aquatic Center for 2 weeks. After that time, items will be donated to charity.